PRACTICAL SPEAKING SKILLS – SCRIPTS

Ordering in a Restaurant – A1

Fast food place

A: Next, please! What would you like?
B: Can I have a burger, please?
A: A cheese burger or double cheese burger?
B: Double cheese burger, please.
A: Anything else?
B: Yeah, I'd like some banana cake.
A: Would you like a drink?
B: Yes, can I have an apple juice, please?
A: OK, so that's one double cheese burger, one banana cake and an apple juice. What's your table number?
B: Table 3. How much is that?
A: That's £8.37, please.
B: Here you are.
A: Thank you … that's £10.00 … and £1.63 change. Next, please …

Fancy restaurant

A: Can we have a table for two, please?
B: Yes, of course. Have a seat over here. Here is our menu for you. Would you like to order a drink?
A: Ah, thank you. Yes please. I would like to have a glass of mineral water, and my friend would like a lemonade.
B: Of course. […] Here you are. Are you ready to order?
A: Yes, please. For starters, I would like the chicken salad. My friend would like the tomato soup. Then as a main course, I'll have the lasagna, and my friend will have the steak. Medium done, please.
B: Let's see, so that's a chicken salad and tomato soup, and then for the main course the lasagna and the steak, medium.
A: That's right.
B: Thank you very much. I'll be right back. […] Here you are.
A: Thank you very much. […]
B: How is the food? Do you need any extra vegetables?
A: Oh, it's lovely, thank you. […]
B: Would you like to order dessert?
A: Yes please. I would like to order the chocolate mousse, and my friend will have the strawberry ice cream.
B: One chocolate mousse and one strawberry ice cream, thank you very much. […] Here you are.
A: […] Waiter, can we have the bill, please?
B: Of course. That's £80.37, please.
A: Can I pay by card, please?
B: Of course. Thank you very much. Have a good evening.
A: Thank you very much. The same to you!

Ordering in a Restaurant – A2

This script still needs some work: think of a way to say the things below. Not sure how? Have a look at the A1-script!

A: *Tell the waiter you would like a table for two.*
B: *Welcome the customers, sit them down and give them the menu. Ask what drinks the customers would like.*
A: *Look at the menu and order some drinks.*
B: *Serve the drinks and ask what starter and main course each customer would like.*
A: *Order starters and main courses.*
B: *Take the customers' order and repeat it back to the customers to check you got it right. Then, get the food and bring it to the table.*
A: *Thank the waiter.*
B: *Check the customers are happy with their food.*
A: *Comment on the food.*
B: *Ask if the customers would like dessert.*
A: *Order desserts.*
B: *Confirm the order and bring the desserts.*
A: *Ask for the bill.*
B: *Calculate the bill and give it to the customers.*
A: *Pay the bill and thank the waiter.*
B: *Thank the customers.*

Buying something in a shop – A1
Tourist gift shop

A: Hello!

B: Welcome! How are you doing?

A: I'm good, thank you. Do you have this shirt in a medium?

B: Not at the moment, but we have this shirt in medium but in white.

A: Hmmm. No, white gets dirty quickly. Do you have it in medium in another color?

B: Let me check. Yes, we also have it in red and green.

A: Okay, I'll take the red one. Also, do you have any towels?

B: Yes, they are all over there.

A: I like all of them. I want them all, but can you all deliver to the Netherlands?

B: I'm sorry, we cannot deliver any products.

A: That's alright. Okay, I'll buy the red shirt and five towels. Can I pay with a check?

B: Yes, of course. That'll be $73.26.

A: Here you are, thank you!

B: Thank you, have a nice day!

Buying new clothes

B: Hi! Welcome to the Clothes Shop! Can I help you find anything?

A: Yes, I'm looking for a new pair of jeans. Where do you have them?

B: They are all over there. What kind of jeans are you looking for?

A: I am looking for blue flared jeans. Do you have anything like that?

B: No, I'm sorry but we're all out of that. Is there anything else you may like?

A: Yes. Do you have boyfriend jeans in size 30?

B: Yes, what color would you like?

A: Do you have them in blue?

B: Yes, how about these?

A: Wonderful! How much are they?

B: They're $49.99

A: Can I pay with a MasterCard?

B: Yes, we accept all major credit cards.

A: Excellent, thank you!

Buying something in a shop – A2

This script still needs some work: think of a way to fill in the blanks in the script below. Not sure how? Have a look at the A1-script!

B: Hi! Welcome to the Clothes Shop! Can I help you find anything?
A: Yes, I'm looking for (*clothes item*). Where do you have them?
B: They are all over there. What (*style/color*) are you looking for?
A: I am looking for (*your choice*). Do you have anything like that?
B: No, I'm sorry but we're all out of that. Is there anything else you may like?
A: Yes. Do you have (*different clothes item*) in (*size*)?
B: Yes, what color would you like?
A: Do you have (*product*) in (*favorite color*)?
B: Yes, how about this one/these?
A: Wonderful! How much is it/are they?
B: It's/They're $49.99
A: Can I pay with a MasterCard?
B: Yes, we accept all major credit cards.
A: Excellent, thank you!